HELLENIC ACCREDITATION SYSTEM

Annex D2/**32** to the Certificate No. **980**-5

SCOPE of ACCREDITATION

of

TÜV AUSTRIA HELLAS Ltd.

as a Persons Certification Body
in the voluntary area

Description of Certification	**Regulations / Standards / In house Procedures**
Conventional classroom exams On site exams Computer-based exams Online Proctoring for Remote Exams (tele-proctoring)	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Instruction for the use of the examination e-platform using web based teleproctoring, QIn_PCD_001_Rev06 and Certification Body documentation, as described below, per Certification Scheme
Mobile Machinery – Construction Machinery Operator with Specificties: 1. Crane and Lifting Machinery Operator 2. Fork Lifts Operator	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Mobile Machinery – Construction Machinery Operators", QRc_PCD_004_Rev06
Automatic Control Installations Maintenance	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Automatic Control Installations Maintenance", QRc_PCD_003_Rev07
Administrative Personnel with Specificties: 1. Executive Management Assistant 2. Administrative Assistant 3. Administrative Assistant in Companies in the New Technologies Sector 4. Administrative Assistant in Companies in the Tourism Sector 5. Soft Skills	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Administrative Personnel", QRc_PCD_006_Rev09 -Specific Regulation for the Certification of "Administrative Personnel" for "Soft Skills", QRc_PCD_066-1_Rev00

Description of Certification	Regulations / Standards / In house Procedures
Personnel in Companies in the Tourism Sector with Specificties: 1. Reception Services and Digital Skillls 2. Call Center and Reservations' Employee 3. Food and Beverage Sector Employee (restaurant / bar / conference waiter) 4. E-commerce & Hospitality Sales & Marketing Employee 5. Outdoor Recreational Tourism Activities Animator 6. Housekeeping Services and Environmental Management 7. Travel Agency Executive 8. Professional Cleaner 9. Guest Experience Expert (GEE) in Tourism 10. Food Hygiene and Safety in Food Service Activities 11. Cooking and Pastry Art 12. Bath Therapy, Thalassotherapy and SPA Services	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Personnel in Companies in the Tourism Sector", QRc_PCD_012_Rev18
Insulation Technicians – Insulators with Specificty: 1. Insulation Technicians' Supervisor	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Insulation Technicians – Insulators", QRc_PCD_015_Rev06
Scaffold Technicians	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Scaffold Technicians", QRc_PCD_017_Rev04
Retail and Wholesale Business and Goods Transport Personnel with Specificties: 1. Retail Salesman 2. Merchandiser 3. Outdoor Salesman 4. Export Sales Executive 5. Supply Chain Management Executive or Supply Chain Executive 6. Supply Chain Management Executive 7. Freight Forwarding Executive 8. Export and International Trade Executive for Organic Products 9. Trade, Entrepreneurship and Retail Sales Promotion in a Circular Economy environment	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Retail and Wholesale Business and Goods Transport Personnel", QRc_PCD_013_Rev12

Description of Certification	Regulations / Standards / In house Procedures
Food and Beverage Sector Professionals with Specificties: 1. Food and Beverage Production Technician 2. Organic Products' Management and Sales Executive 3. Food Marketing Executive 4. Food Safety and Quality Management Executive	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Food and Beverage Sector Professionals", QRc_PCD_018_Rev08
Agricultural Sector Professionals with Specificty: 1. Apiculture Technician	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Agricultural Sector Professionals", QRc_PCD_020_Rev03
DPO Executive	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "DPO Executive", QRc_PCD_021_Rev05
Olive Oil Production, Processing, Standardization and Sales Sector Professionals with Specificties: 1. Olive Oil Processing and Standardization Employee 2. Olive Oil Products Marketing Executive 3. Olive Oil Products Export Sales Executive 4. Olive Oil Products Sales Executive	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Olive Oil Production, Processing, Standardization and Sales Sector Professionals", QRc_PCD_022_Rev05
Winemaking Sector Professionals with Specificties: 1. Wine Tasting Professional - Level 1 & 2 2. Wine Products Web Marketing Executive 3. Wine Tourism Development Executive 4. Wine Products Export Sales Executive 5. Wine Products Sales Executive	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Winemaking Sector Professionals", QRc_PCD_023_Rev04
Smart Buildings Programming Technician	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Smart Buildings Programming Technician", QRc_PCD_024_Rev05
Public Tenders Participation Procedures Executive	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Public Tenders Participation Procedures Executive", QRc_PCD_025_Rev07

Description of Certification	Regulations / Standards / In house Procedures
Environmental Management Systems Executive	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Environmental Management Systems Executive", QRc_PCD_026_Rev03
Pastry Art Professionals with Specificties: 1. Breakfast, bakery products, and decoration Specificist 2. Dietetics and nutrition principles for pastry application Specificist 3. Pastry units management Specificist	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Pastry Art Professionals", QRc_PCD_032_Rev03
Coating Applicator	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Coating Applicator", QRc_PCD_033_Rev02
Compliance Officer	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Compliance Officer", QRc_PCD_038_Rev01
Real Estate Broker -Property Manager	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Real Estate Broker -Property Manager", QRc_PCD_036_Rev01
Digital Technology Professionals with Specificties: 1.Use of innovative/digital technologies to improve the quality of life and daily life of vulnerable populations and people with acquired and developmental disorders 2. Basic principles of geographic information systems – GIS 3. Digital Skills in Health with an Emphasis on Nutrition 4. Cybersecurity of Organizations, end users & employees 5. Digital and Green Skills for the Waiter 6. Digital and Green Skills for the Office Worker 7. 3D design programs 8. Digital systems and cutting-edge technologies in industry (Industry 4.0.) 9. Big Data Analyst 10. Digital marketing	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of Digital Technology Sector, QRc_PCD_039_Rev06

Description of Certification	**Regulations / Standards / In house Procedures**
Digital Technology Professionals with Specificties: (continue) 11. Cybersecurity 12. Artificial Intelligence - Applications in organisations and enterprises 13. E-commerce - Electronic transactions 14. Web design and applications 15. Digital Applications and Mobile Technologies in the commerce sector 16. Data Analysis and Data Science in the commerce sector 17. Cybersecurity & Advanced Methods of Countering Cyber Attacks 18. E-Commerce Techniques & Tools Expert 19. Social media marketing or Social Media Marketing Expert- Use of techniques and tools to promote corporate presence using Social Media 20. Big Data Analytics	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of Digital Technology Sector, QRc_PCD_039_ Rev07
21. Blockchain	- Specific regulation for certification of professions in the digital technologies sector -Big Data Analytics, QRc_PCD_039-21_Rev00
22. Blockchain For Finance	-Specific regulation for certification of professions in the digital technologies sector - Blockchain (Chain Technology), QRc_PCD_039-22_Rev00
23. Cyberspace Security or Digital Security (Cybersecurity)	- Specific regulation for certification of professions in the digital technologies sector - Blockchain For Finance, QRc_PCD_039-23_Rev00
24. Provision of Financial Services through Innovative Information and Communication Technologies (Fintech)	- Specific regulation for certification of professions in the digital technologies sector - Cyberspace Security or Digital Security (Cybersecurity), QRc_PCD_039-24_Rev00
25. Advanced Digital Applications (Artificial Intelligence, Virtual Reality, Augmented Reality, User Experience Designer)	- Specific regulation for certification of professions in the digital technologies sector - Fintech, QRc_PCD_039-25_Rev00 -Specific Regulation for the certification of professions in the digital technologies sector - Advanced Digital Applications, QRc_PCD_039-26_Rev00

Description of Certification	**Regulations / Standards / In house Procedures**
Digital Technology Professionals with Specificties: (continue) 26. Artificial Intelligence (AI): Theory, Techniques and Applications 27. Blockchain Technologies and Internet of Things (IoT) in Green Energy 28. Cloud Technologies for SMEs	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific regulation for the certification of professions in the digital technologies sector - Artificial Intelligence (AI) Theory, Techniques and Applications, QRc_PCD_039-27_Rev00 - Specific regulation for the certification of professions in the digital technologies sector - Blockchain Technologies and Internet of Things (IoT) in Green Energy, QRc_PCD_039-28_Rev00 - Specific regulation for the certification of professions in the digital technologies sector - Cloud Technologies for SMEs, QRc_PCD_039-29_Rev00
Welding Technician	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of Welding Technicians, QRc_ISD-wt_001_Rev01
Economics & Business Administration Professionals with expertise in: 1. Business Continuity Management Foundation 2. Business Planning 3. ESG Officer 4. Business Continuity Management Systems Lead Auditor	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 -Specific Regulation for the Certification of “Business Continuity Management Foundation”, QRc_PCD_043-1_Rev01 -Specific Regulation for the Certification of “Business Planning”, QRc_PCD_043-2_Rev01 -Specific Regulation for the Certification of “ESG Officer”, QRc_PCD_043-3_Rev01 -Specific Regulation for the Certification of “Business Continuity Management Systems Lead Auditor”, QRc_PCD_043-4_Rev00

Description of Certification	**Regulations / Standards / In house Procedures**
Economics & Business Administration Professionals with expertise in: (continue) 5. Blockchain Finance Executive 6. Business Continuity Management Executive 7. Organisation & Project Management Executive or Project Management Executive 8. Tax & Computerised Accounting 9. Corporate Responsibility & Sustainability Performance Management (ESG and Sustainability Performance Management) 10. Financial Registration 11. CSR, ESG & Sustainability Officer	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 -Specific Regulation for the Certification of “Blockchain Finance Executive”, QRc_PCD_043-5_Rev00 - Specific Regulation for the Certification of "Business Continuity Management Executive", QRc_PCD_043-6_Rev00 -Specific Regulation for the Certification of "Project Management & Organisation Executive or Project Management & Administration Executive ", QRc_PCD_043-7_Rev00 - Specific Regulation for the Certification of "Tax & Computerised Accounting", QRc_PCD_043-8_Rev00 - Specific Regulation for the Certification of "ESG and Sustainability Performance Management", QRc_PCD_043-9_Rev00 - Specific Regulation for the Certification of 'Financial Programming', QRc_PCD_043-10_Rev00 -Specific Regulation for the Certification of ‘CSR, ESG &Sustainability Officer’, QRc_PCD_043-11_Rev01
Energy Regulator Officer	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 -Specific Regulation for the Certification of “Energy Regulator Officer”, QRc_PCD_044_Rev00

Description of Certification	**Regulations / Standards / In house Procedures**
Professionals of the Sector Professionals of the Environment & Energy Sector with expertise in the subject: 1. Renewable Energy Sources 2. Environmental Management Department Executive or Environmental Management Specificist. 3. Modern Solid and Liquid Waste Management Systems 4. Environmental Management, Health and Safety of Workers 5. Energy Saving Techniques in Buildings 6. Circular Economy and Industrial Production 7. Circular Economy 8. Disaster and Crisis Management (natural and technological disasters) 9. Environmental Management, Business Health and Safety	- General Regulation for Persons Certification, QRc_PCD_001_Rev21 - Specific Regulation for the Certification of "Professionals of the Environment & Energy Sector", QRc_PCD_047_Rev00
Professionals of the Sector Professionals of the Sector of Technical Projects & Infrastructure with expertise in the subject: 1. Machine Tool Technician 2. Τεχνικός Συντήρησης Εγκαταστάσεων 3. Pipe fitter 4. Aluminum Ferrous Technician	- General Regulation for Persons Certification, QRc_PCD_001_Rev19 - Specific Regulation for the Certification of "Professionals of the Technical Works & Infrastructure Sector", QRc_PCD_048_Rev01
Occupational Health and Safety Certification-HEDNO S.A. with the following sub-schemes: i.Occupational Health and Safety for HEDNO Distribution Network Electrotechnicians (T4/A) ii.Occupational Health and Safety for HEDNO Distribution Centers – Substations Electrotechnicians (T4/B) iii.Occupational Health and Safety for HEDNO Distribution Network and Distribution Centers - Substations Electrical Engineers (T1 & T3) iv.Occupational Health and Safety for HEDNO Senior and Middle Management	QRc_PCD_001_GENERAL_REGULATION_FOR_CERTIFICATION_OF_PERSONS, QRc_PCD_045_Rev06_Specific Regulation_HEDNO

Description of Certification	Regulations / Standards / In house Procedures
MICROIDEA Certification Scheme for Professional Waiters" - Special Professional Functions and Micro-Credentials: SPF1.1: Check the dining room cleanliness SPF1.2: Furnishing and equipment of a dining and recreation hall SPF1.3: Prepare the restaurant for service SPF2.1: Welcoming guests in the dining and recreation area and creating a pleasant atmosphere SPF2.2: Process reservations in dining areas SPF2.3: Assist customers SPF2.4: Informing customers about the products - services and taking orders SPF2.5: Preparation and serving of alcoholic drinks, beverages, and wines SPF2.6: Food serving techniques and food quality control SPF3.1: Process Payments SPF3.2: Evaluating customer satisfaction & maintaining customer contact SPF3.3: Clearing dishes from the tables and closing the dining area tasks MC10.1.1: Green cleaning: with the right products and good practices. MC10.1.2: Environmental Protection and Recycling in Catering and Leisure Areas. MC40.1.1: Apply English Terminology in the Hospitality Industry MC20.1.1: Online reservation system for restaurants MC30.1.1: Types of Restaurant Customers and How to Treat them MC30.1.2: Quality Customer Service in Catering and Leisure Areas MC2000.1.1: Coordination of various events in catering and entertainment venues MC3000.1.1: Digital marketing for restaurants and entertainment	General Regulation on Certification of Persons, QRc_PCD_001_Rev 20 Special Regulation on Certification “MICROIDEA Certification Scheme for Professional Waiters” QRc_PCD_049_Rev01

Description of Certification	Regulations / Standards / In house Procedures
MICROIDEA Certification Scheme for Professional Waiters" - Special Professional Functions and Micro-Credentials: (cont.) MC1000.1.1: Understanding the gastronomic culture of different cultures MC40.1.2: Advise guests on menus for special events MC20.1.2: Complete Wireless Ordering System MC1000.1.2: Detailed and Accurate Order Taking in Dining Establishments MC40.1.3: Good practices on the Supply of Alcohol MC40.1.4: Basic Knowledge of Coffee Varieties MC40.1.5: Basic Knowledge of Tea Varieties MC40.1.6: Pairing Food and Wine and advising on wine selection MC40.1.7: Decanting Wines MC40.1.8: Sparkling Wines MC40.1.9: Carving (Decoupage) in front of the customer and proper use of food carving tools MC40.1.10: Preparation of dishes using the flambé technique MC40.1.11: Room Service MC20.1.3: Electronic Issuance of Documents in Dining and Entertainment Areas MC3000.1.2: Local and Regional Tourism Infrastructure for Spain and Catalonia MC2000.1.2: Local and Regional Tourism Infrastructure for Cyprus MC300.1.1: Detecting Drug Abuse	General Regulation on Certification of Persons, QRc_PCD_001_Rev 20 Special Regulation on Certification “MICROIDEA Certification Scheme for Professional Waiters” QRc_PCD_049_Rev01

Address of the Body: **429, Mesogion Ave, 15343 Ag. Paraskevi, Greece.**
Approved Signatory: **Ioannis Kallias, Christos Nichorlis, Evgenia Markoviti**

This Scope of Accreditation replaces the previous one dated **26.02.2026**.
The Accreditation Certificate No. **980**-5, according to ELOT EN ISO/IEC 17024:2012, is valid until **27.12.2028**.

Athens, **05.05.2026**

Konstantinou Evangelos Apostolos
CEO of ESYD