

**A. HELLENIC ACCREDITATION SYSTEM (ESYD)
QUALITY MANAGEMENT POLICY**

ESYD mission is the materialization, implementation and management of the National Accreditation System by provision of accreditation services in accordance with the established and accepted quality management principles and the internationally agreed requirements and recommendations for the operation of accreditation systems.

The operation of ESYD for the accreditation of conformity assessment bodies are based on Standard ELOT EN ISO/IEC 17011 and the relevant requirements of the Regulation (EC) No 765/2008.

The accreditation of bodies is performed according to the Accreditation Procedures, Document ESYD PA, the Accreditation Regulations, Document ESYD RA and according to internationally accepted Accreditation Criteria and respective Guidelines, as these are defined in detail in the document ESYD CAC.

It is principle of ESYD policy to maintain the highest possible standards of quality with principal criteria the consistency, confidentiality and integrity of its operations.

The primary responsibility for the operation of ESYD, in accordance with the above policies, rests with the BoD of ESYD, which is supported by the National Accreditation Council, the Assessors, the Experts and the permanent staff of ESYD.

All the above mentioned shall be familiar with the content of this Manual and shall comply, at all times, with the policies and the procedures laid down in this Manual and in any other associated Quality Management System documentation.

In addition to individual responsibilities of each ESYD staff member for quality management, a member of ESYD staff is designated by the BoD to be responsible for the overall quality control and quality management. As a Quality Manager, this person is responsible for ensuring that the quality management system is established, implemented and maintained in accordance with the requirements of the designated international criteria. The Quality Manager advises the BoD of ESYD upon the performance of the Quality Management System and suggests actions for the improvement of the System.

For the BoD of ESYD

Chairman of ESYD



Kourtalidis Konstantinos
Chairman of ESYD